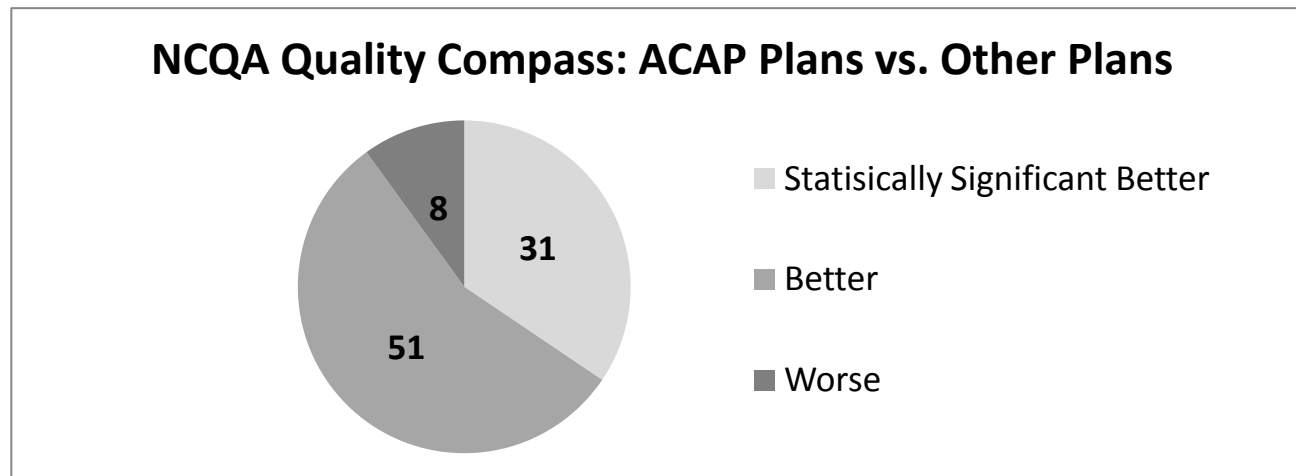


## 2010 ACAP HEDIS® Comparison Analysis

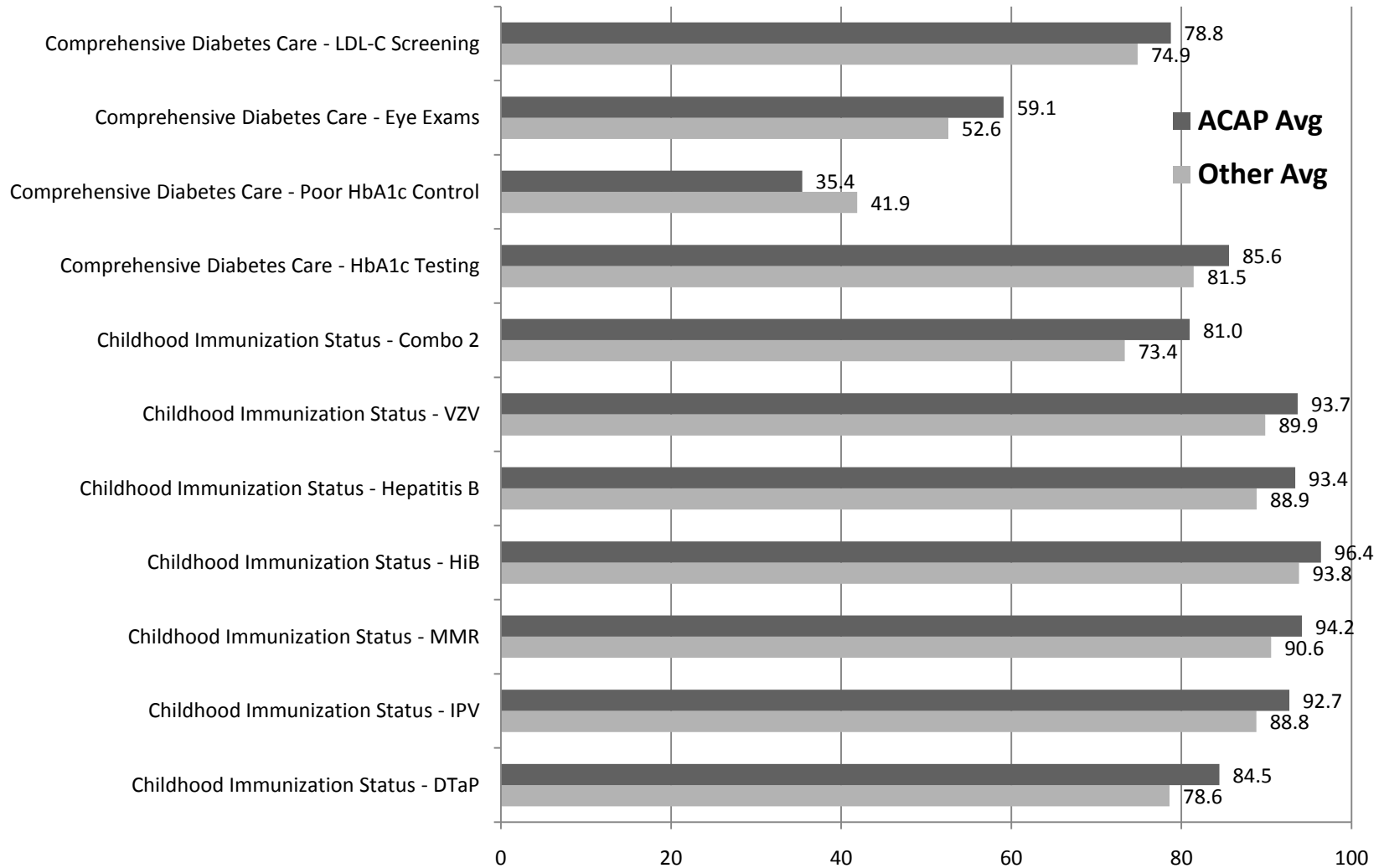
It compares the average scores from 23 ACAP plans and the 93 remaining plans (all plans minus ACAP members) that submitted to the NCQA Quality Compass®. Note that not all plans report on all measures. Statistical significance is determined at the 5% level of significance. Overall, ACAP is statistically significant better in 31 measures, better in 51 measures and worse (but not statistically significant) in 8 measures. Below is a list of ACAP plans that submitted to the Quality Compass.

- Neighborhood Health Plan
- NHPRI
- BMC HealthNet Plan
- Inland Empire Health Plan
- L.A. Care
- CareSource OH & MI
- CenCal Health
- San Francisco Health Plan
- Santa Clara Family Health Plan
- Health Plan San Mateo
- Community Health Plan of WA
- Network Health
- Virginia Premier
- Health Services for Children with Special Needs
- UPMC For You
- Monroe Plan
- Community Health Group
- AmeriHealth Mercy
- MDwise
- CalOptima
- Contra Costa Health Plan
- Denver Health

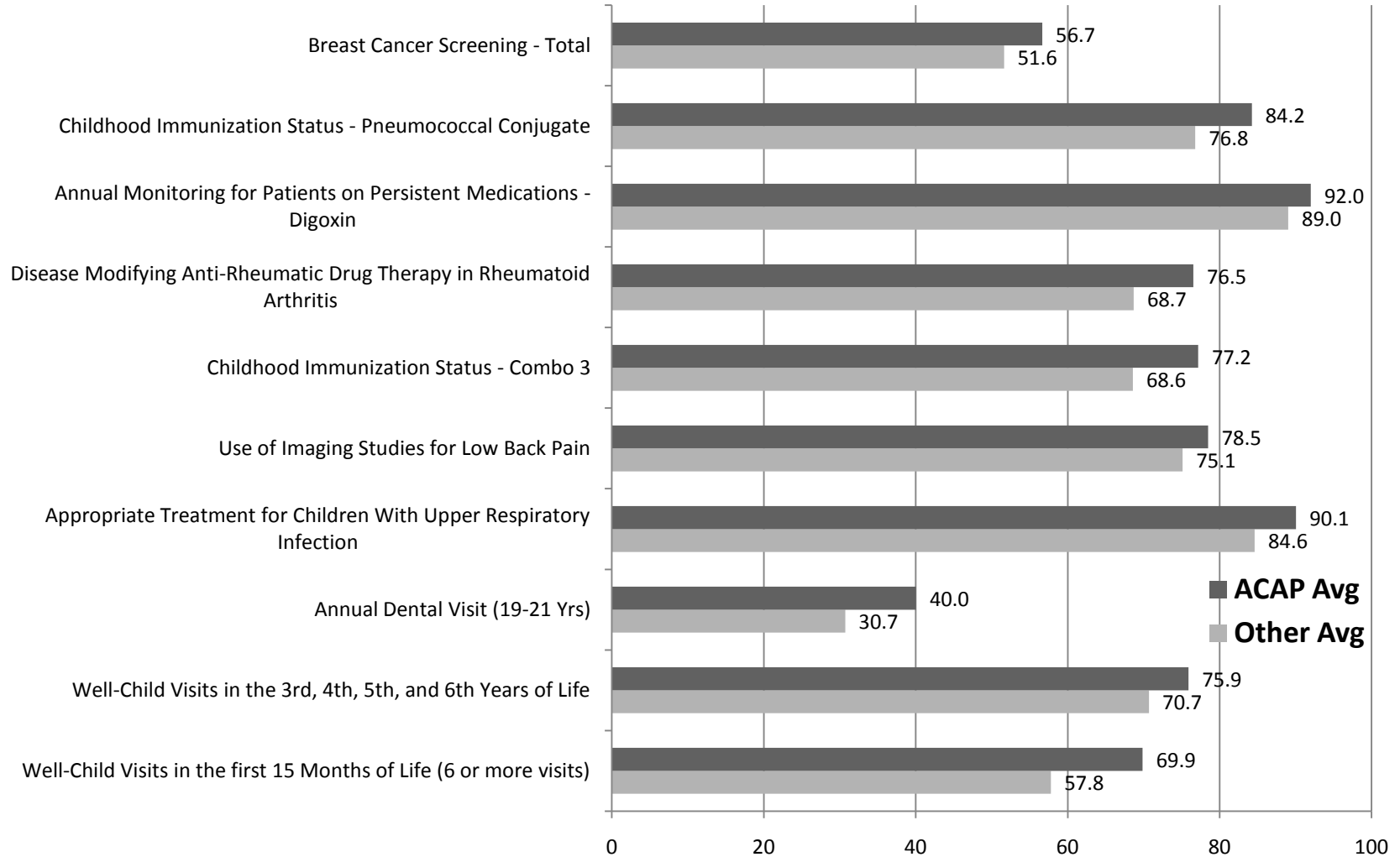
This analysis was prepared by ACAP staff. The source for data contained in this publication is Quality Compass® and is used with the permission of the National Committee for Quality Assurance (“NCQA”). Any analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such analysis, interpretation, or conclusion. Quality Compass is a registered trademark of NCQA. HEDIS is a registered trademark of NCQA.



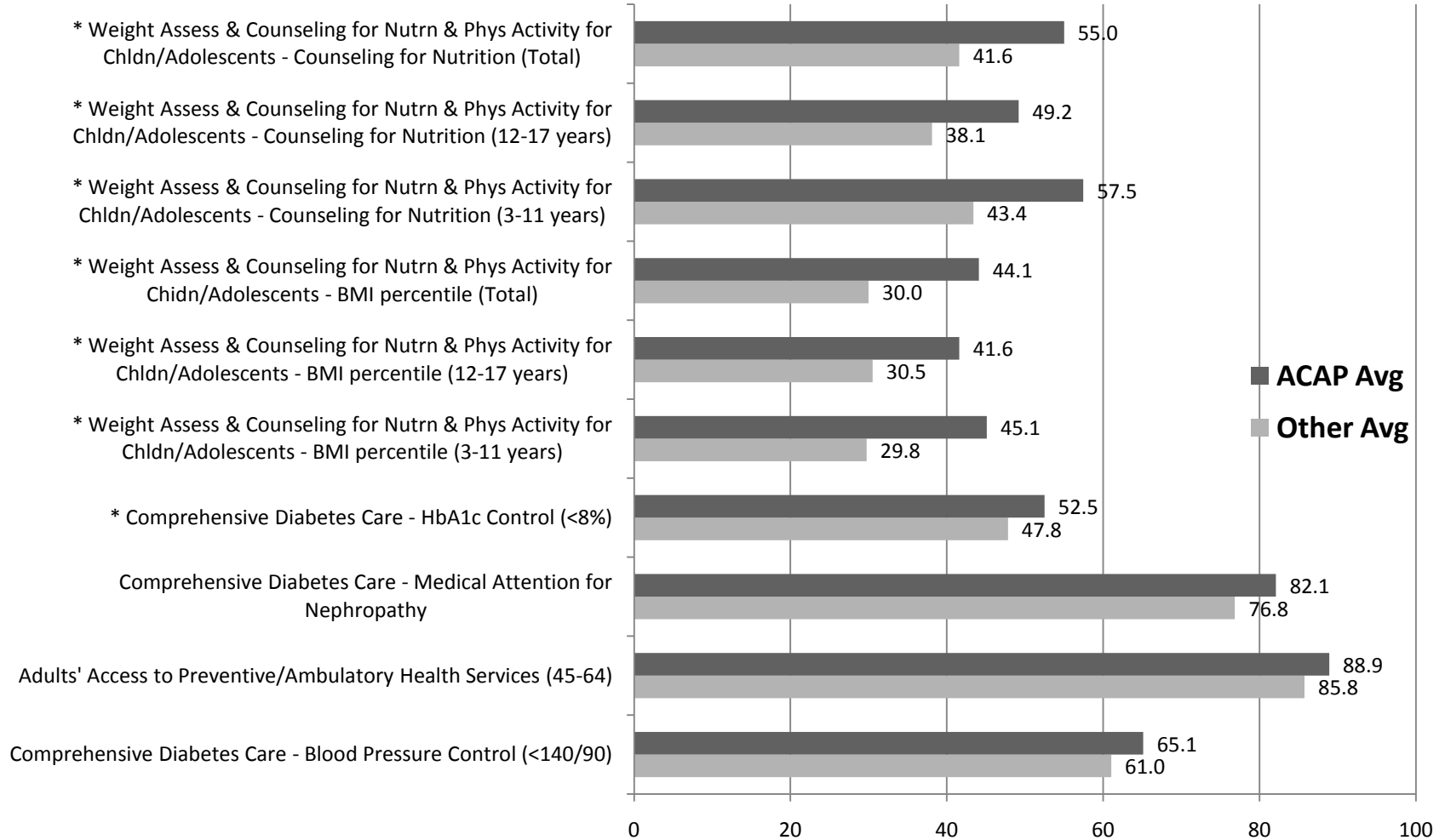
## HEDIS Quality Measurements: ACAP Avg Significantly Better (1 of 3)



## HEDIS Quality Measurements: ACAP Avg Significantly Better (2 of 3)

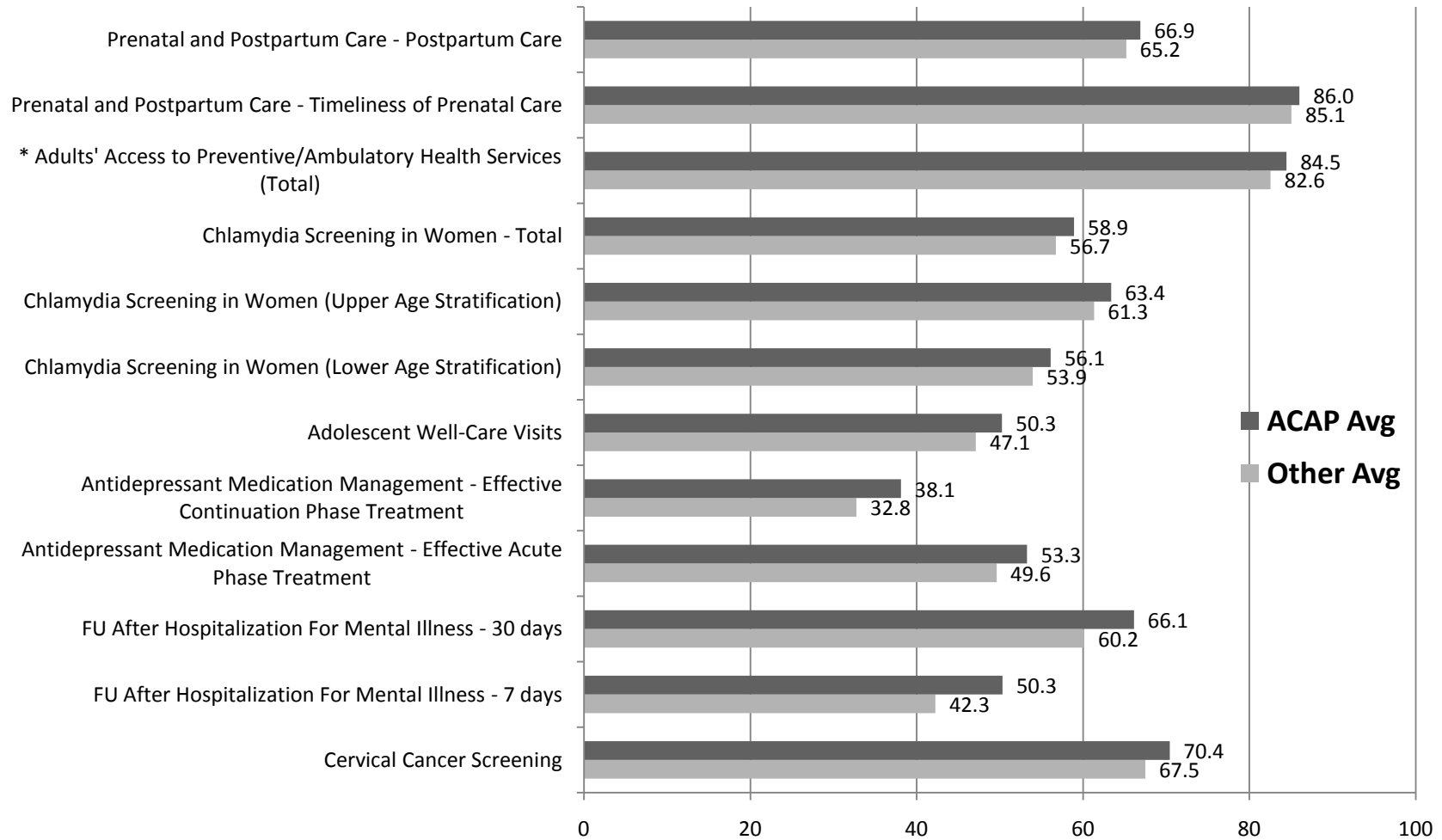


## HEDIS Quality Measurements: ACAP Avg Significantly Better (3 of 3)



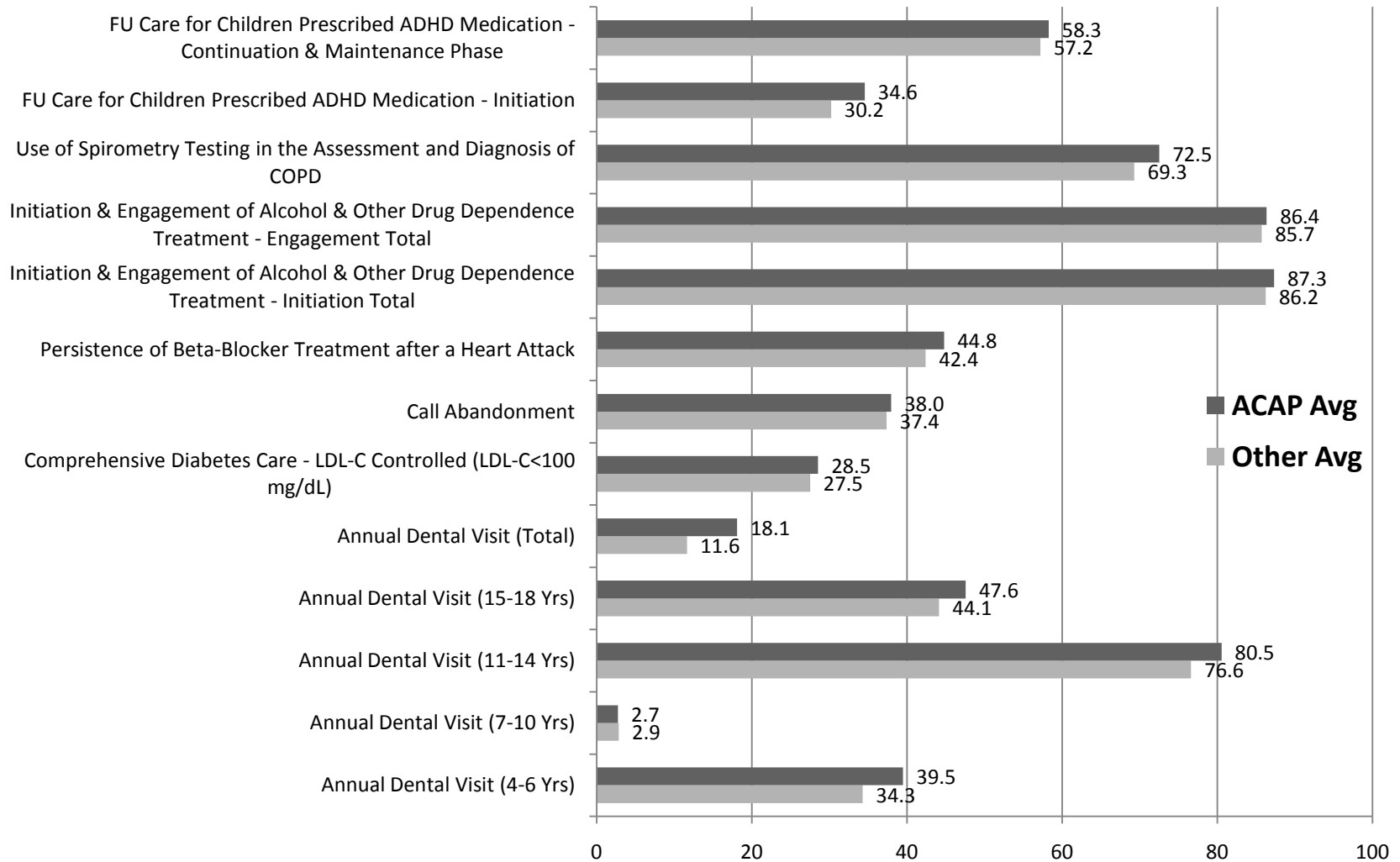
\* indicates that a measure is new or significantly changed from previous year

## HEDIS Quality Measurements: ACAP Avg Better (1 of 4)

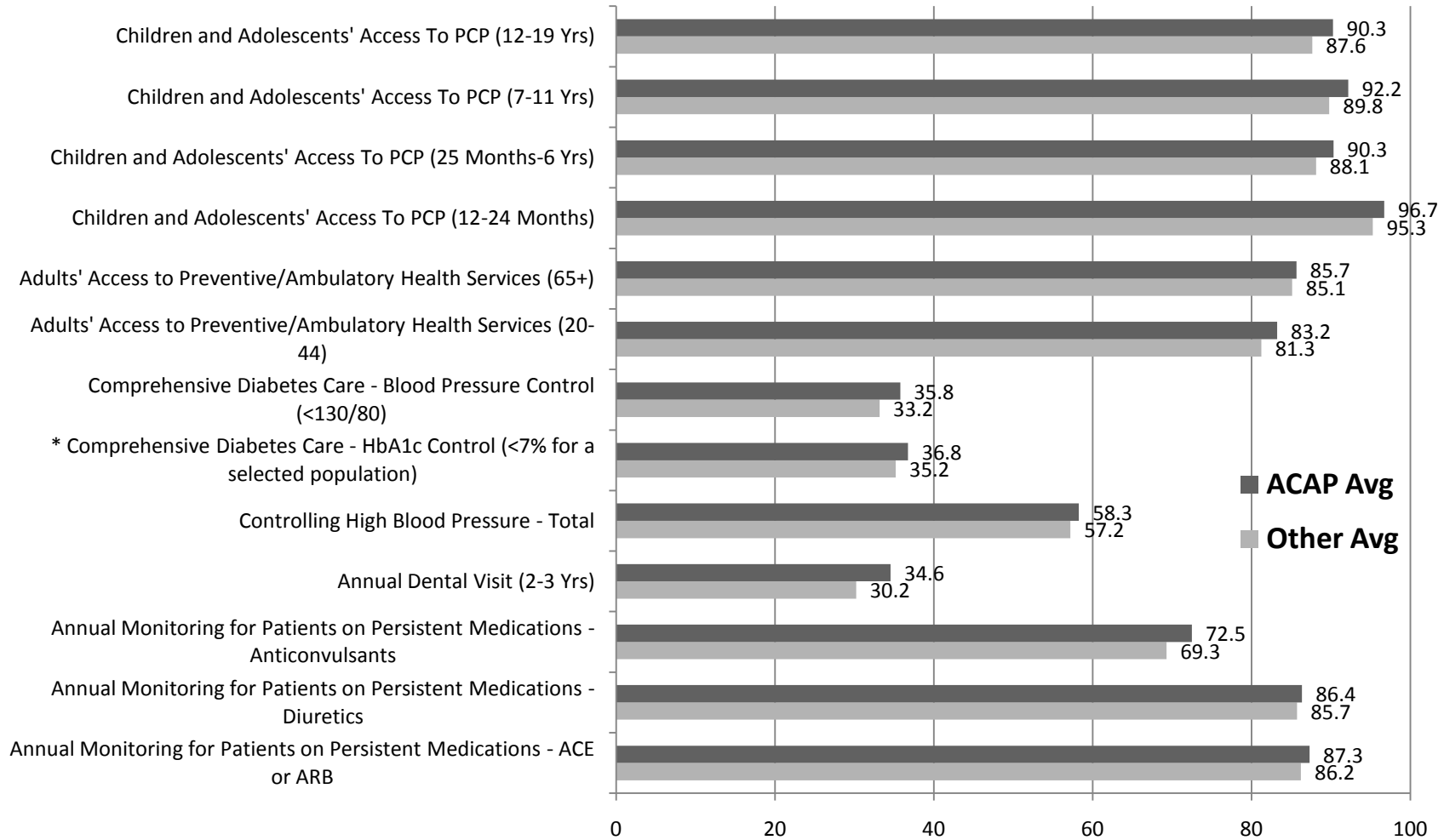


\* indicates that a measure is new or significantly changed from previous year

## HEDIS Quality Measurements: ACAP Avg Better (2 of 4)

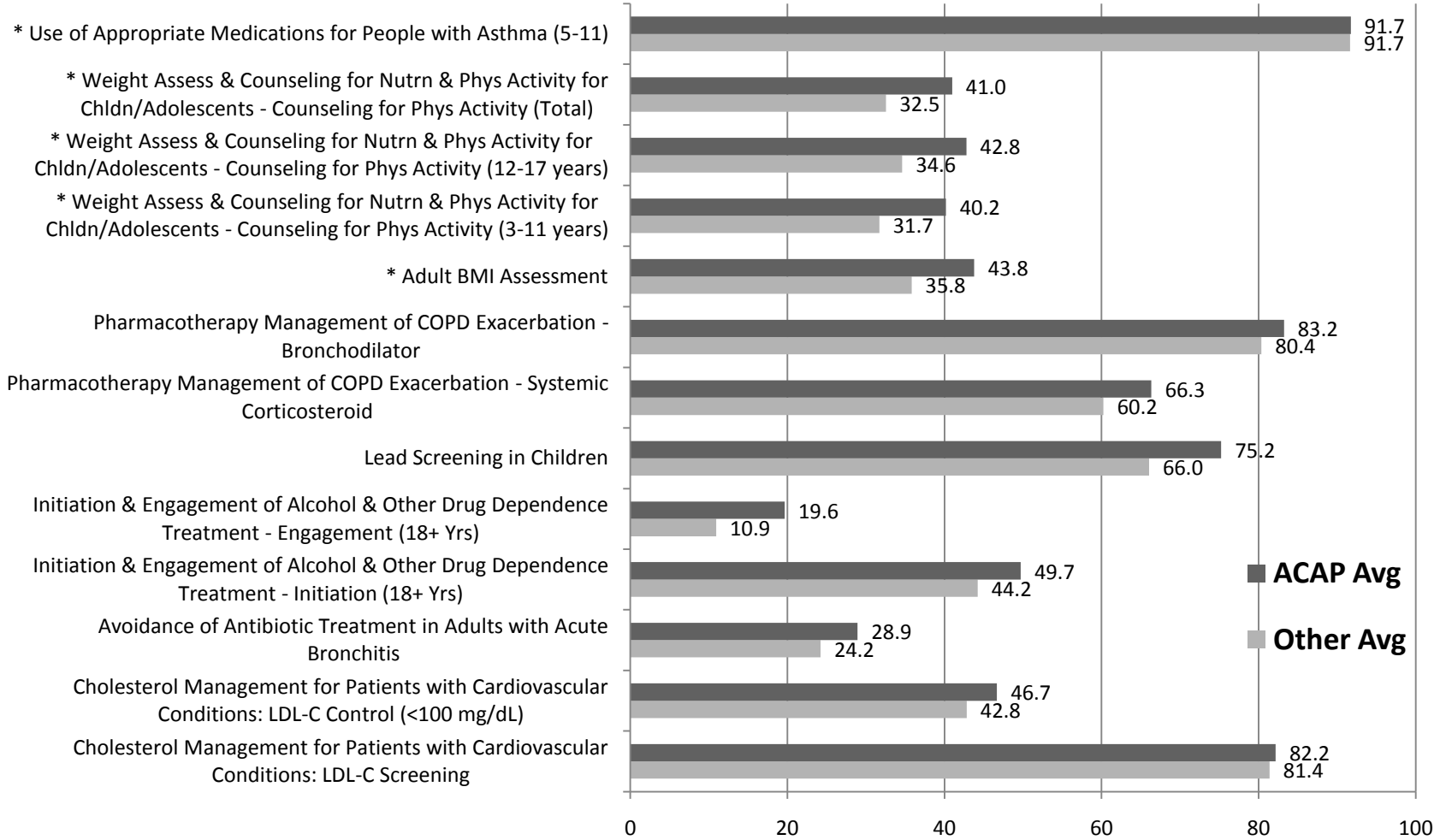


## HEDIS Quality Measurements: ACAP Avg Better (3 of 4)



\* indicates that a measure is new or significantly changed from previous year

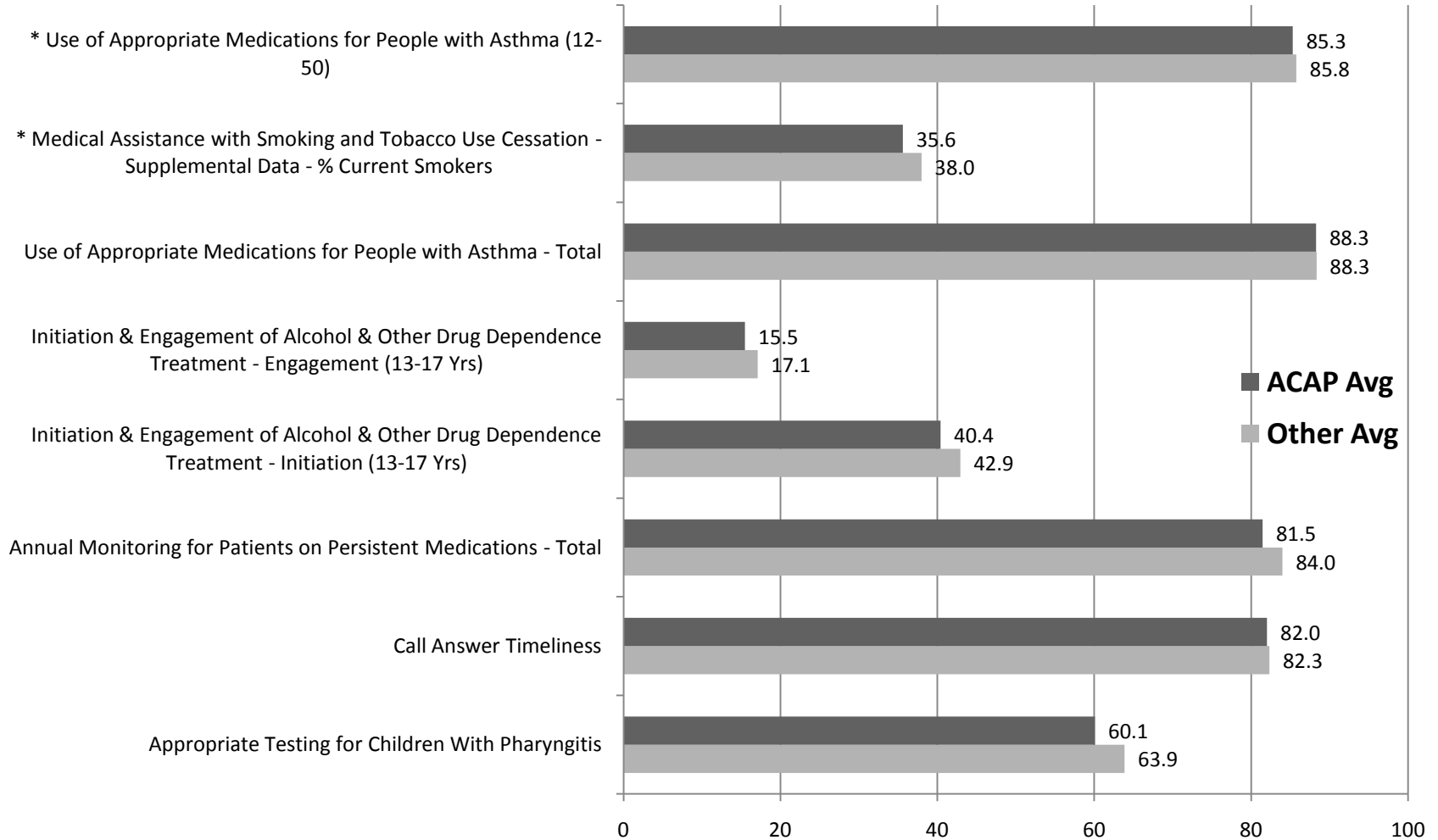
## HEDIS Quality Measurements: ACAP Avg Better (4 of 4)



\* indicates that a measure is new or significantly changed from previous year

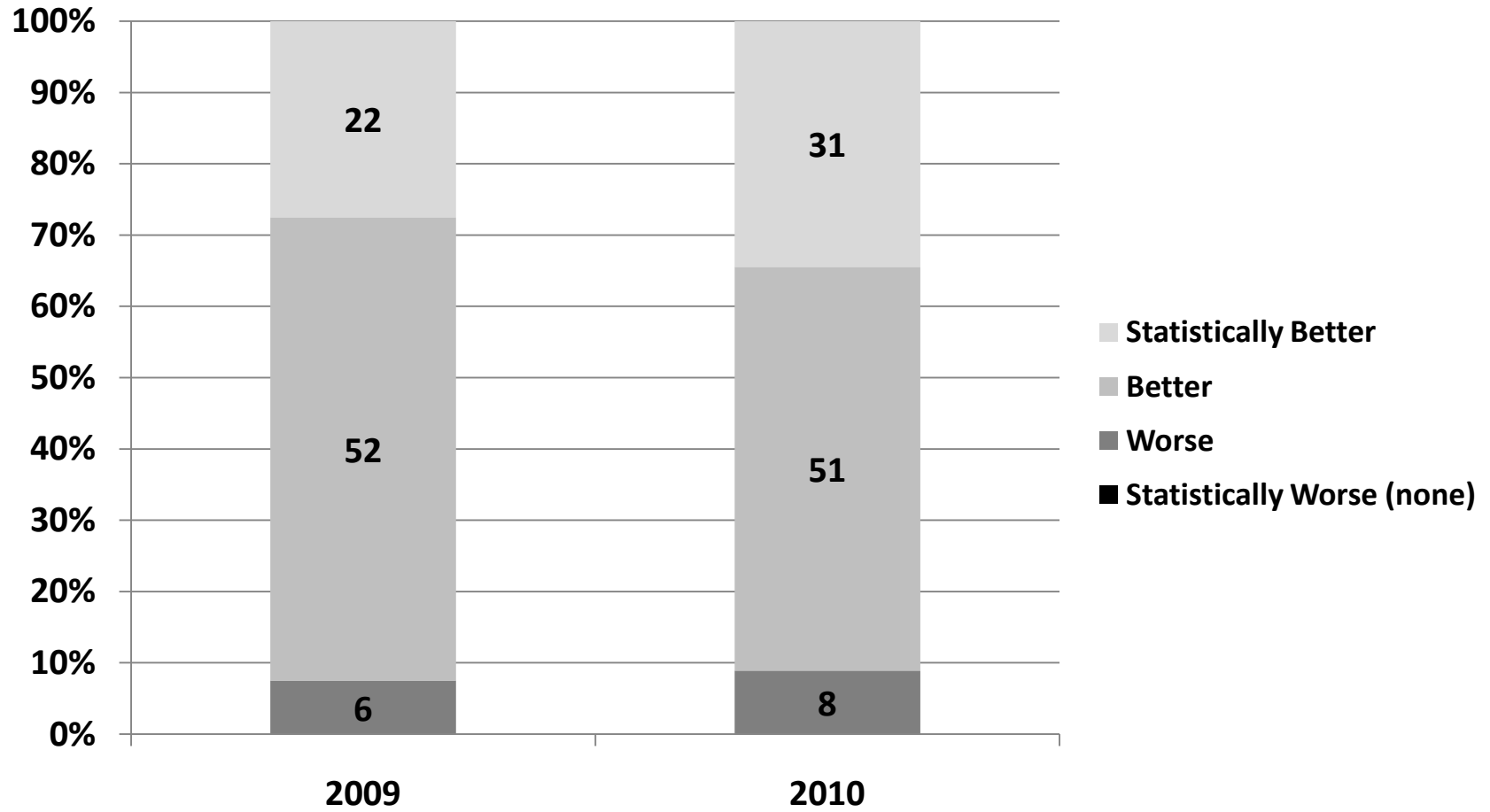


## HEDIS Quality Measurements: ACAP Avg Worse



\* indicates that a measure is new or significantly changed from previous year

### ACAP Plans vs. Other Plans, 2009-2010



*\*\*Note that there were 10 more measures in 2010\*\**



**Variation within ACAP:** Some of the measures showed great variation among ACAP plans, including:

- FU After Hospitalization For Mental Illness - 7 days
- FU After Hospitalization For Mental Illness - 30 days
- Appropriate Testing for Children With Pharyngitis
- Adult BMI Assessment
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (3-11 years)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (12-17 years)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (Total)

**ACAP Response:** While on average ACAP scores compared very well to the other plans submitting to the NCQA Quality Compass, there is great variation among ACAP plans on some of the measures. To address this, ACAP will coordinate plan to plan sharing on measures with the largest standard deviations. It will also provide education and technical assistance concentrating on measures where ACAP on average has worse scores and where average scores are below benchmark of 50<sup>th</sup> percentile. For example, a session focusing on best practices in behavioral health HEDIS measures is included on the Annual Quality meeting agenda. Given the generally positive results, ACAP will continue to highlight the results in its strategic communications on the benefits of Safety Net Health Plans.